

PA CareerLink.....570-826-2412, TTY: 570-826-2438
32 East Union St, Wilkes-Barre, PA 18701
The Pa CareerLink offers one-stop access to wide-ranging services for job seekers. Build your resume, search open positions, connect to training, connect to social services, research careers and in-demand jobs, assess your skills, free online service backed by professional staff. www.cwds.state.pa.us

Office of Vocational Rehabilitation.....570-826-2361 TTY: 570-826-2023
300 G Laird St, Wilkes-Barre PA 18702
OVR provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment. Diagnostic services, vocational evaluation, counseling, training, restoration services, placement assistance, assistive technology, and supportive services, www.dli.state.pa.us Keyword: OVR

Department of Public Welfare.....570-826-2100, LIHEAP: 570-826-2041
205 South Washington St, Wilkes-Barre, PA 18701
The Department of Public Welfare provides resources for cash assistance, food stamps, medical assistance, and home heating assistance (LIHEAP).
www.dpw.state.pa.us

Social Security Administration.....1-800-772-1213
Operate the nations retirement and disability benefit programs. Provides information on how a gap in employment may affect your benefits. www.ssa.gov

Department of Labor & Industry..... 1-888-313-7284
Scranton Unemployment Compensation Service Center
Filing new and reopen claims for unemployment, continued claims processing.
www.state.pa.us Keyword: Unemployment

Employee Benefit Security Administration.....1-866-275-7922
US Department of Labor
Information on ERISA – Employee Retirement, COBRA – Consolidated Omnibus Budget Reconciliation Act and HIPPA – Health Insurance Portability.
<http://www.dol.gov/ebsa/>

PA Department of Health.....570-826-2071, 1-877-724-3258
665 Carey Avenue, Wilkes-Barre, PA 18702-1466
Provides nutritional assistance to improve the well being of low income families.
www.health.state.pa.us

Pennsylvania Insurance Department.....1-877-881-6388
Assists with questions or problems regarding insurance companies or insurance agents. www.insurance.state.pa.us

United Rehabilitative Services.....570- 820-8480
287 N Pennsylvania Ave, Wilkes Barre
The main focus of URS is work and meaningful employment. With the support of a highly trained staff, a comprehensive plan of rehabilitation is developed to assist individuals with disabilities in achieving vocational goals, objectives, and employment. www.ursweb.org

Senator Robert P Casey, JrPh: 570- 941-0930 Fax: 570- 941-0937
409 Lackawanna Avenue, Suite 301, Scranton, PA 18503
<http://casey.senate.gov/>

Congressman Paul E Kanjorski.....Ph: 570-825-2200 Fax: 570- 825-8685
The Stegmaier Building, 7 North Wilkes-Barre Boulevard, Suite 400 M
Wilkes-Barre, PA 18702-5283 <http://kanjorski.house.gov>

Area Agency on Aging570-822-1158, 1-800-252-1512
111 North Pennsylvania Blvd, Wilkes-Barre PA 18701
The Area Agency on Aging is a county agency serving the needs of the residents of Luzerne and Wyoming counties. The organization is responsible for planning and coordinating a comprehensive system of social services for the older residents of the community. The agency acts as an advocate and speaks out on all issues related to the well-being and needs of older persons. gdelivery@aging.luzerne-wyoming.org

Consumer Credit Counseling Services.....1-800-922-9537
Terri Stocki, Education Director, ext 220
Budget Assistance, PHFA-PA Housing Finance Agency, HEMAP-Homeowners
Emergency Mortgage Assistance. www.cccsnepa.org

PPL Utilities.....1-800-DIAL-PPL (1-800-342-5775)
Special Services for Customers with Financial Hardships include: **Operation HELP:** Provides direct financial assistance to low-income families who are unable to pay home energy bills because of financial hardships. **OnTrack:** A special payment plan for customers with limited income, overdue electric bills and an inability to pay their bills in full. **WRAP:** A free home weatherization program that helps low-income customers reduce their electric bills and improve their living comfort. **CARES:** A special referral service for customers, regardless of income level, who cannot pay the full amount of their electric bills due to temporary personal or family hardships and protects customers from electric service shutoffs. www.pplweb.com

Northeastern Pennsylvania Veterans Multicare Alliance.....570-706-2066
Courthouse Sq Towers, 216 N River St, Suite 210, Wilkes-Barre PA
Our mission is to assist with the support and outreach to veterans and their families, to increase access to services to increase self-sufficiency, coordinate educational and social services to serve as a network to bring related programs and services to improve the quality of life for veterans. <http://nepavets.org>

Luzerne County Veterans Affairs Office.....570-706-3960
Rich Wren, Director
77 Water St, Wilkes-Barre PA 18711
www.luzernecounty.org Quicklinks: Veterans Services

Osterhout Free Library.....570-823-0156
71 S. Franklin Street Wilkes Barre, Pa
We provide material and services to all residents of Luzerne County enabling them to obtain information, free of charge, for their personal, educational and recreational needs. www.osterhout.lib.pa.us

Commission on Economic Opportunity.....1-800-822-0359
CEO in conjunction with its subsidiary the Housing Development Corporation of Northeast Pa offers housing counseling services, rent and security deposit assistance, mortgage foreclosure mitigation counseling assistance, reverse mortgage counseling, landlord/tenant negotiation, emergency housing, loan and grant program applications and budget counseling. All financial assistance is contingent upon availability of funding and program eligibility criteria. www.ceopeoplehelpingpeople.org

Family Service Association of Wyoming Valley.....570-823-5144
31 West Market Street, Wilkes-Barre PA 18701
Professional counseling, barriers intervention service, family visitation service, and much more. www.fsawv.org

Maternal and Family Health Services, Inc..... 570-826-1777
15 Public Square, Suite 600, Wilkes-Barre, PA 18701-1700
MFHS is a health and social organization that offers the Women, Infants and Children (WIC) Nutrition Program, Family Planning, SelectPlan for Women, a program for Pennsylvania women that covers the cost of birth control, Pap tests, STD testing, Healthy Woman Cancer Screening and much more. www.mfhs.org

Reach, Inc.....570-825-6653
St Stephen's Episcopal Church, 35 S Franklin St, Wilkes Barre, PA 18701
REACH works with clients and families. Volunteers tutoring children, helps clients with job skills, maintains a food pantry, clothing closet and helps in other innumerable ways. www.ststephenswb.org

United Way of Wyoming Valley..... 570-829-6711
Walter Klepaski AFL-CIO Community Services Liaison
United Way is a charitable nonprofit organization that builds partnerships to solve community problems, raises money for local services, funds 70 health & human service programs, provides information & referral service, acts as the fiscal agent for the HIV Coalition, coordinates the Children's Alliance, which includes the Success by Six initiative. www.unitedwaywb.org

First National Bank.....570-735-1400
35 E Main St, Nanticoke, PA 18634
First National Bank will be available to answer concerns relating to retirement accounts and 401K accounts that you may have with former employers. Refinance opportunities may also exist for home mortgages. Representatives will be available to answer you questions. Additionally, F.N.B. has employment opportunities currently available. www.fnb-corp.com

Educational Opportunity Centers.....1-800-248-4465
239 Schuyler Ave, Kingston, PA 18704
Educational Planners are available to assist you with career planning, returning to school, researching your career opportunities, advising you on how to get your GED, as well as supporting you every step of the way in achieving your goals. An important objective of our program is to counsel participants on financial aid options and to assist in the application process. www.eocinc.org

Help is Here!



Get the information you need.

Sponsored by:

The Luzerne/Schuylkill Workforce Investment Board, Inc.

The PA Department of Labor & Industry